



East Dunbartonshire Council

<b>Name of Organisation</b>	<b>East Dunbartonshire Council Literacies Support Services Skills for Learning, Life and Work</b>
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<b>What do we do?</b>	<p>The Literacies Support Services provides support for adults wishing to improve their skills in reading, writing, spelling, numbers and ESOL (English for Speakers of Other Languages).</p> <p>Support is delivered non-formally using the Social Practice Model. Provision is provided by using a dyslexia friendly approach with all learners. This includes in the design and choice of materials used and in the delivery of the provision.</p> <p>On referral, learners meet individually with an Employability and Learning Facilitator for an informal initial interview. Information gained from the initial interview determines the group offered. Learners are matched into a group and supported in attending their first session by the Employability and Learning Facilitator. Individual Learning Plans are used to ensure learning is person centred and regularly reviewed. There is no time limit to the provision as learners learn at their own pace.</p>
<b>More details</b>	Support is delivered through a roll-on, roll-off programme of small groups which meet weekly in a variety of venues across East Dunbartonshire. SQA

accredited learning is offered in Core Skills Communications, Core Skills Numeracy and ESOL from levels 2-4.

Partnership working around dyslexia includes participating in GCVS' Co-ordinating Dyslexia Work and Education Scotland's Literacies Key Contact's Meetings.

#### Assessment approaches

- No formal assessments are used at initial interview – just chat with learner to get a gist of level and interests.
- The only assessments used are if learners may choose to gain SQA Core Skills qualifications. In order to gain these qualifications learners sit the relevant assessments carried out in a supportive environment.

#### Training offered

- Ad-hoc internal training.
- Support meetings / workshops.
- Tutor meetings.
- Volunteer Tutor meetings.

#### Target groups

- Open to anyone who lives or works in East Dunbartonshire aged 16 years and above.

#### Referral routes

- Referrals are made through internal/external agencies and self-referrals.

#### Costs

- All provision is free of charge to learners.

#### Key messages

- Provision is person centred using the Social Practice Model approach.